

## Dep. Bruno Covas

De: nao-resposta@tam.com.br  
Enviado em: quarta-feira, 2 de março de 2016 19:24  
Para: Dep. Bruno Covas  
Assunto: Your Electronic Ticket Receipt

# TAM



THANK YOU FOR CHOOSING TAM

### TICKET INFORMATION

NAME: COVAS LOPES/BRUNO MR

0

Issue date: 02MAR16

RECORD LOCATOR: 2I3ZLX

E-TICKET NUMBER: 957 2126137309

Buying a TOP fare, gives you our most complete benefits:  
1500 Fidelidade Multiplus points, 95lbs (43 kg) of baggage allowance, priority check-in, boarding and baggage claim, among other benefits.

### ITINERARY

#### FROM BRASILIA TO SAO PAULO CGH

Date: 03MAR  
Flight: JJ 3705 - Operated by TAM LINHAS AEREAS  
Departure: 14:55 BRASILIA  
Arrival: 16:35 SAO PAULO CGH  
Class: Economy Class ( K ) Seat: 15C  
Aircraft: AIRBUS INDUSTRIE A320-100/200-ANAC CAT. C  
Allowance: 23K

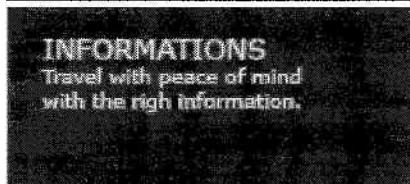
Print Page

Air Transportation  
Contract

Air Transportation  
Contract

### PAYMENT

Air Fare: BRL 841.00  
Tax: BRL 25.83 BR Airport Tax  
Total : BRL 25.83  
  
Interest Amount: BRL 0.00  
TOTAL BRL 866.83  
Payment: CCCA XXXXXXXXXXXX3579 EXP0420 S416823



## GENERAL INFORMATION

For your convenience:- You don't have to print or present this e-mail at the check-in counter, your e-Ticket(s) is(are) already registered in our system. In order to use the e-TAM self Check-in, we suggest to take note of your e-Ticket number or print this message.- Proceed to check-in counter 1 hour in advance for domestic flights with your original photo ID, or 2 hours in advance for international flights with your passport and visa, if required by the country of destination.- After you have checked-in, go to the boarding gate at the time specified on your boarding pass. A R\$100 fine will be charged in case the passenger fails to do the check-in and, in the event of a cancellation, it is not done until 30 minutes before the departure scheduled time, in addition to the rebooking fee (according to the fare rule) or the difference for higher fare.

According to resolution 130, of the National Civil Aviation Agency, beginning on March 1st, 2010, all passengers must present a valid picture identification at the check-in counter and at the boarding gate before boarding our airplanes. Clients who check-in via Internet or through our self-service check-in machines at the airport and do not have luggage to check, must present a valid picture identification at the boarding gate only.

Clients who check-in via Internet or through our self-service check-in machines and have luggage to check, must present a valid picture identification at both the check-in counter and the boarding gate.

Please note that if the document presented by the passenger is not on the list of allowed documents, the passenger will not be able to board into the plane.

### Have a nice flight!

#### RESTRICTIONS

Fare Basis : KLIQX89  
Type : Round Trip  
Fare Family : NOVOTOP  
Fare Family Description : NOVOTOP

Fare not applicable for specific flights

JJ0001 to JJ2999

JJ4000 to JJ4669

JJ4800 to JJ7999

#### Reservation

Reservations required.

#### Ticketing

The ticket issuance is permitted 24 hour(s) after reservation.

#### Days to Fly

Travel permitted: Mon, Tue, Wed, Thu

This fare may have travel restrictions. Please contact TAM's Call Center or your travel agent for more details.

#### Seasonality

Travel permitted :

#### Stopovers

NO stopovers permitted.

## Transfers

Unlimited transfers permitted.

### Penalties, Cancellations and Changes:

According to applicable legislation, when a passenger requests to modify the original itinerary of the trip, before or after its commencement and within the validity period of the ticket, the carrier should replace the ticket and may make adjustments to rates, charges or exchange rate variations. A passenger may obtain a refund for a ticket that was not used, within its validity period, for the amount actually paid, respecting the rules and penalties of the fare. The reimbursement of a ticket purchased through a promotional rate will obey any restrictions previously informed. When a flight change is caused by the airline, the passenger can rebook his ticket, without charge, within a period of seven to 15 days after the original flight date, or request a refund of the full amount paid for the ticket. The communication to the client about the flight changes will be the responsibility of the issuing channel: TAM will notify passengers who purchased via direct channels (website, TAM airport ticket offices, etc.). Passengers who purchased tickets through indirect channels (agencies, TAM Viagens, etc.) will be notified by the issuing party. For more information, including those related to applicable values, visit the website: [www.tam.com.br](http://www.tam.com.br), contact our Sales, Loyalty and Service Center: +55 (11) 4002-5700 (capital cities) or 0300-570 - 5700 (all of Brazil) or issuer travel agency.

**TAM Airlines - Av. Jurandir, 856 - Lote 4 - São Paulo - Brasil**  
**Refer to the website [www.tamairlines.com](http://www.tamairlines.com) to find the call center**  
**serving your area**



Security nb: 44



## Boarding Pass

Covas Lopes / Bruno Mr

VOO | FLIGHT

Voo | Flight Assento | Seat  
JJ3705 15C

DE | FROM

Brasilia J.Kubitschek  
In

PARA | TO

Sao Paulo Congonhas

PORTÃO | GATE

18

03 Mar 2016

03 Mar 2016

EMBARQUE | BOARDING

14:15

14:55

16:35

## INFORMAÇÕES DE VIAGEM | TRAVEL INFORMATION



## Informações do Cartão de Embarque

É necessário apresentar duas vias de cartão de embarque impressas. Imprima uma para ser entregue no momento do embarque e outra para você, que pode ser solicitada pela Tribulação ou Agente de Segurança.



## Bagagem Despachada

A franquia de bagagem despachada está disponível no e-mail de confirmação de voo.

## PROGRAMA FIDELIZAÇÃO

JJ0&lt;br&gt;&lt;br&gt;



## Documentos de Viagem

Apresente um documento original com foto no momento do embarque. Para checar os documentos válidos consulte: [www.tam.com.br](http://www.tam.com.br)

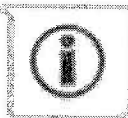


## Bagagem de mão

A bagagem de mão deve respeitar os limites de 115cm (soma da altura+largura+comprimento) e peso máximo de 5kgs. Bagagens de mão acima dos limites de tamanho e peso serão despachadas.

## CLASSE DA VIAGEM

TOP



Sua apresentação no portão deve ser feita com no mínimo 30 minutos de antecedência ao horário da decolagem para voos nacionais e 1 hora para voos internacionais.

O embarque encerra 20 minutos antes da decolagem.

## LOCALIZADOR

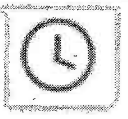
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## BILHETE

ETKT

957212613730901

## INFORMAÇÕES ADICIONAIS



## Atenção

Por favor, reserve tempo suficiente para o despacho de bagagem, controle de segurança

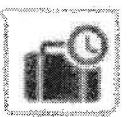


## Apenas Bagagem de Mão

Dirija-se ao portão de embarque se estiver portando somente bagagem de mão, respeitando os limites de tamanho e peso. Caso



A TAM deseja uma ótima viagem!



Horário de encerramento de entrega de bagagem: 14:25.



Horário de embarque: 14:15.